



For Immediate Release

TÜV SÜD America Awards Sensitech Inc. Recertification to ISO 9001

Danvers, Massachusetts, November 09, 2006. TÜV SÜD America announces that its Management Service division has recertified Sensitech's Redmond, Washington facility to ISO 9001:2000. Sensitech is a global leader in cold chain visibility solutions, and a business unit of Carrier Corporation, the world's largest provider of heating, air conditioning and refrigeration solutions in cold storage management.

The cold chain has been identified to be one of the most critical links in ensuring the integrity of food and reducing food-borne illness. "Cold chain visibility means having the right product in the right place, at the right time, in the right condition—the integration of monitoring, tracking and tracing, with an emphasis on driving measurable process improvement from the information," stated Dave Ray, Sensitech Director of Quality. "Sensitech is committed to delivering leading-edge applications to make the intricacies of cold chain management easily understandable to our customers," Mr. Ray continued.

Sensitech recently announced the availability of ColdStream™CL Closed Loop, a new RF-enabled (Radio Frequency) application that targets food service and food retailers and provides complete visibility into a closed-loop delivery process to ensure food safety, improve shelf life, and increase the quality of perishables. Now, whether a supply chain is linear with single or multiple segments, or closed loop with scheduled depot-based deliveries to multiple locations, Sensitech provides visibility to reveal patterns of process variability that lead to losses in revenue and profitability. Seattle-based Starbucks Coffee Company became the first food retailer to adopt ColdStream™CL. For more information on ColdStream™CL, [click here](#).

Commenting on the recent recertification of Sensitech's Redmond, Washington facility, Rudy Taron, Lead Auditor, TÜV Management Service comments, "Sensitech is a company that has actively taken the lead in the entire industry of Cold Chain Management of food, drugs and chemicals. By getting the most comprehensive registration possible for both its Beverly, Massachusetts and Redmond, Washington facilities, Sensitech demonstrates commitment to delivering leading edge applications, equipment and protocols that assure the integrity of a "Cold Chain Management" program for any client moving perishable items. Their quality efforts are visible company-wide, and are further evidenced by their continuous steady growth," concluded Mr. Taron.

"ISO 9001:2000 certification provides Sensitech with a distinct competitive advantage," continued Mr. Ray, Sensitech Director of Quality. "Our documented quality management system allows us to actively engage in pharmaceutical markets, which require and maintain stringent quality-control standards. Furthermore, as part of our continuous improvement process, our customers periodically perform assessments of our quality system. These assessments allow us to evaluate ourselves and continually improve our quality systems to better meet our customers' needs and expectations," concluded Mr. Ray.

The scope of Sensitech's ISO 9001:2000 recertification for their Redmond facility applies to the provision of national and international solutions, including design, development, configuration and distribution of temperature and humidity monitors and systems.

About ISO 9001:2000

The International Organization for Standardization (ISO) was founded in 1946. Based in Geneva, Switzerland, it created the first international standards for manufacturing, trade and communications. ISO 9001 was initially published in 1987 as an internationally accepted quality management certification system to define, identify and confirm quality benchmarks within organizations. ISO 9001:2000 is the most recent revision of the ISO 9001 standard.

Today, more than 90 countries are members, with the U.S. representative being the American National



Standards Institute (ANSI). There are over 700,000 ISO 9001-certified companies around the world, including more than 50,000 in North America, all demonstrating a commitment to continual improvement in quality.

About Sensitech

Sensitech, www.sensitech.com, is the first company of its kind in the cold chain industry to offer complete solutions for monitoring temperature-sensitive products. Headquartered in Beverly, Massachusetts, with offices in Amsterdam, Calgary, Melbourne, Redmond and Santiago as well as service and distribution offices around the world, Sensitech is a business unit of Carrier Corporation, the world's largest provider of heating, air conditioning and refrigeration solutions with operations in 172 countries.

About TÜV SÜD America

TÜV SÜD America offers a wide range of services through the globally recognized brand names of TÜV Product Service, Management Service and Industry Service. Headquartered in Danvers, MA, the organization maintains a full-time audit staff in over a dozen locations throughout North America and provides management system certification services to ISO 9001, ISO 14001, AS9100, AS9120, ISO 13485, TL 9000, Safe Quality Food (SQF), ISO 22000 and more. TÜV is a leading EU Notified Body for the Medical Devices, Active Implantable Medical Devices and In Vitro Diagnostic Directives. Additional services include CE Marking assistance, mechanical/electrical product safety, electromagnetic compatibility (EMC), Environmental Testing, NRTL and SCC certification. Globally, TÜV has issued over 190,000 product and 30,000 quality management system certifications.

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